



EMAIL : info@windhoekgardens.com

WEBSITE : www.windhoekgardens.com

TEL : +264 61 255544

RACK RATE SHEET 01.01.2017– 31.12.2017

BED AND BREAKFAST

	RACK RATE
Single room	N\$ 680.00
Double/Twin room	N\$ 880.00
Family room (2 adults and 2 children under 12 years of age sleeping on a sleeper couch)	N\$ 980.00

Price include 15% VAT and NTB levy.

8 Family Rooms.

20 Single/Double Rooms

Room Facilities :

1. Air- conditioner.
2. Coffee/Tea Station
3. Hair dryer
4. Amenities: – Shampoo, Body Lotion and Body Wash.
5. Cash bar
6. **We offer dinner by reservation only**
7. We have a disability room.
8. Secure parking.
9. WI-FI

Terms and conditions :

Reservations:

All reservations must be received in writing: info@windhoekgardens.com with the following as mandatory information to be provided.

Name /Surname

Arrival / Departure

Nationality

Dietary requirements

Contact telephone number

Email Address

1. All bookings, cancellations or amendments must be made to the booking office writing. The above will ONLY be effective if written confirmation thereof has been received from the bookings office.
2. Booking cancellations received for Booking.com must be cancelled by the guest via Booking.com and not via the guesthouse.

Payment Terms for Online bookings:

1. All reservations made will require a 50% deposit to secure the booking, this can be done by providing your credit card details or by an EFT transfer to the following account:

Windhoek Gardens Guest House CC CC/2008/2272

Account number: 62257158553

Branch Name: FNB Business

Branch Number: 281872

Swift code: FIRNNANX

PLEASE FORWARD PROOF OF PAYMENT TO : info@windhoekgardens.com

Cancellation Terms for Online bookings:

1. Bookings cancelled within:
30 -16 Days prior to arrival - 50% of fee if cancelled
15 – 11 Days prior to arrival - 75% of fee if cancelled
10 days or less prior to arrival - 100% of fee if cancelled
No show - 100% of fee

Child Policy:

1. Children under the age of 12 and share with parents in a family are not charged as this is included in the price
2. Children over the age of 12 are charged as adults

All rates and conditions are subject to change